



Workshare Compare 7.5
Release Notes

Company Information

Workshare Compare Release Notes

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Introduction

Workshare Compare is a document comparison tool designed to make the process of editing and revising documents as fast and efficient as possible. Workshare Compare enables you to compare documents – the original document and the modified document – and produce a comparison (Redline) document, enabling you to instantly see any differences between them.

In one view, you can see both the original documents and the comparison document. You can compare a document against another single document or against multiple documents and see the Redline document for each comparison in a different tab.

You can compare Microsoft Word documents (DOC/DOCX files), RTF files and PDF files. Within a Microsoft Word file, you can compare all content including images, tables and embedded Microsoft Excel tables.

For users who have a DMS, Workshare Compare provides access to version information stored in the DMS. Understanding differences between one version of a document and the next is a critical function when editing and reviewing documents in multi-user environments. The Workshare Compare module utilizes Workshare DeltaView - the market-leading and most advanced comparison engine in the market today, to perform comparisons accurately and seamlessly. Comparison results are displayed within Microsoft Word or in a separate Workshare Compare window.

Workshare Compare's fast, accurate and reliable document comparison capabilities enable you to quickly compare even the most difficult and complex documents. You can review the Redline document by navigating between the changes. To make the review easier, you can select different rendering sets to determine how the changes are highlighted within the document. A statistical summary at the end of the Redline document enables you to precisely match the document changes.

In addition, Workshare Compare preserves the technical integrity and style of the document – preventing your document from becoming corrupt or inadvertently incorporating foreign formatting or style. This not only benefits you through higher document quality, but also through increased productivity as well as reducing stress at deadlines.

Alert and Compare is the ability of Workshare Compare to automatically detect that a received attachment is a changed version of an original document sent previously. When a user sends a document to a recipient and the recipient edits the document and sends it back to the user, Workshare Compare can automatically detect that the received attachment is a changed version of the original document. The user can then launch a comparison of the two documents from Microsoft Outlook and view the Redline document in Workshare Compare.

Workshare Compare Benefits and Features

Workshare Compare is powerful comparison software. Its key benefits include:

- **Advanced Document Comparison**

Compare one document against multiple modified versions or revisions within context of one another. Workshare Compare utilizes an industry-leading document comparison engine to excel at long and complex documents as well as comparing auto-numbered paragraphs, font changes and complicated formatting, even in tables.

- **Compare One Document to Multiple Versions**

Compare more than two documents at one time including comparing Word-to-Word, PDF-to-PDF, Word-to-PDF and WordPerfect files.

- **Compare PDF Documents**

Compare PDF documents. The differences between two versions of a PDF document are automatically highlighted, including text and images, so you can quickly and easily identify what has changed.

- **Comparison Speed**

Run a document comparison that is 8x-10x faster than the original DeltaView comparison engine.

- **Alert and Compare - Redlines from Outlook**

Generate a Redline document from Microsoft Outlook. Alert and Compare is the ability of Workshare Compare to automatically detect that a received attachment is a changed version of an original document sent previously. When a user sends a document to a recipient and the recipient edits the document and sends it back to the user, Workshare Compare can automatically detect that the received attachment is a changed version of the original document. The user can then launch a comparison of the two documents from Microsoft Outlook and view the Redline document in Workshare Compare.

- **Multiple Comparison Interfaces**

Compare email attachments directly from your email application, utilize the standalone document comparison tool from the desktop without launching Microsoft Word, or work within Microsoft Word to compare documents without having to learn a new software application.

- **Unicode Compliance**

Complete support for Unicode language documents and operating systems.

- **Extend Your Document Management System**

Leverage Workshare Compare with your existing document management system. For example, Workshare Compare provides a list of the DMS versions of a document, enabling the comparison of document versions.

What's New in Workshare Compare 7.5

Workshare Compare 7.5 includes the following new features:

- **Faster comparison for DOCX files**

The fast comparison previously only available for DOC files is now also available for DOCX files (Word documents Office 2007 - 2013). Select **Fast** as the Comparison Mode when comparing using Workshare Compare. To enable this feature, select the **Enable fast comparison for DOCX files** parameter in the Workshare Configuration Manager (**Comparison > Administration** category).

- **Improved table comparison**

The comparison of tables within documents is enhanced with the Redline showing clear and accurate results even in complex areas such as Excel tables within documents, tables with no changes, changes to the structure of a table.

- **Compatibility with Windows 8 and Office 2013**
- **Ability to change the default user location for rendering sets**

By default, personal rendering sets are stored in C: Users > (user name) > My Documents > Workshare > Rendering. This can now be changed by an administrator by specifying a different location for the **Default rendering set location** parameter in the Workshare Configuration Manager (**Comparison > Administration** category).

In addition, over 50 individual change requests have been addressed (see page 11) and many quality improvements made.

System Requirements

The system requirements for Workshare Compare 7.5 are as follows:

Minimum System Requirements	Intel Pentium 4 3.2GHz processor 1.5GB RAM 1GB free disk space
Recommended System Requirements	Intel Core 2 DUO @ 2.2GHz AMD Athlon 64 X2 4400+ 2GB RAM 2GB free disk space

Certified Environments

Workshare Compare 7.5 has been tested and certified in a number of environments. If your environment is not included in the following list, it may still be a compatible environment. Contact Workshare Customer Support (support@workshare.com) for any help.

For details of which environments previous versions of Workshare Compare were certified against, refer to previous versions release notes at <http://www.workshare.com/resources/user-guides>.

Note: *Unless otherwise stated, all environments are the English version with the en-us language set.*

Operating System:

Note: *Windows XP and Windows Vista are not supported in this release.*

- Microsoft Windows 8 (32 bit and 64 bit) + Japanese
- Microsoft Windows 7 SP1 (32 bit and 64 bit) + Chinese Simplified & French
- Microsoft Windows 7 (32 bit and 64 bit) – default UAC

Note: *MUI languages have been tested on the following environments:
Windows 8 with Korean MUI
Windows 7 with German MUI*

Citrix:

- Citrix Xen Application Server 6.5
- Citrix Xen Application Server 6.0
- Citrix Xen Application Desktop 5.6

When running on the following:

- Microsoft Windows R2 Server 2008 SP1 (64 bit)

Note: Check with your Citrix vendor about which Windows operating system supports your version of Citrix.

Microsoft Office System:

- Microsoft Office 2013 (32-bit) + Japanese
- Microsoft Office 2010 SP1 (32-bit) + Chinese Simplified & French
- Microsoft Office 2007 SP3 (32-bit)

Email System:

- Microsoft Outlook 2013 (32-bit) + Japanese
- Microsoft Outlook 2010 SP1 (32-bit) + Chinese Simplified & French
- Microsoft Outlook 2007 SP3 (32-bit)
- IBM Lotus Notes 8.5.3 FP3

Note: The Send Link feature of Workshare Protect is not supported in a Lotus Notes environment

SharePoint:

- Microsoft SharePoint 2010 (64 bit)
- Microsoft SharePoint Server 2007

DMS Integration:

Note: Check with your DMS vendor about which Windows operating system supports your DMS.

- **Autonomy iManage:**
 - FileSite 8.5 SP3 Update 5
 - FileSite 9.0 Update 2a
 - FileSite 9.0 Update 3
 - DeskSite 8.5 SP3 Update 5
 - DeskSite 9.0 Update 2a
 - DeskSite 8.2 SP2 P2a
- **Open Text:**
 - eDOCS DM 5.3.1 COM only (Patch 4)
 - eDOCS DM 5.3.1 COM only (Patch 3)
 - eDOCS DM 5.21 CU6

Note: *Worldox integration is supplied and supported by Worldox.*

Workshare will endeavor to support future service packs of certified environments.

Important Information

- **Secure PDFs** – Workshare Compare is unable to compare secure PDFs or convert secure PDFs to DOC format. Secure PDFs are PDF files with security settings configured.
- **Licensing** – If the product is licensed on subscription basis, one month before your subscription license expires, you can choose to receive a popup Expiry Notice on a daily basis. You can configure Workshare Compare so that the Expiry Notice is displayed/not displayed as required. For further information, refer to the Licensing section in the Workshare Installation Guide.

Important Installation Information

- Workshare Compare installs program files to a sub-folder within the Workshare folder named **Modules**.
- **Install:** A user is unable to install Workshare Professional if Microsoft Windows Installer 3.1 is not installed. This can be downloaded from the following location <http://www.microsoft.com/downloads/details.aspx?FamilyID=889482FC-5F56-4A38-B838-DE776FD4138C&displaylang=en>.
- **Windows Vista:** For MSI installs the user must have administrative privileges for the Default Mail Client.
- **Internet Explorer:** You must ensure that your email application is set as the default mail program in Internet Explorer. In Internet Explorer, select **Internet Options** from the **Tools** menu. In the **Programs** tab, select your email program (Microsoft Outlook) from the **E-Mail** dropdown list. If this is not done, you will not be able to send a document for review.
- **Windows 7:** When UAC is set to **Default**, running the Workshare Compare install displays the UAC prompt. You must approve the prompt and Workshare Compare will be installed. Running the Workshare Compare MSI silently will fail when UAC is set to **Default** because the user is not given the opportunity to approve the UAC prompt. Therefore for silent installs, disable UAC.
- **VSTO Prerequisite and Installation using MSI Modes:** The Workshare Compare 7.50 installer (msi and msp) will not check for the presence of the VSTO prerequisite. The installation will proceed without this prerequisite but the Workshare Outlook Add-in will not be available causing a loss of the Workshare Protect email functionality. If deploying Professional 7.50 using the msi or msp you must first deploy the VSTO. This note applies only to Office 2007 (all service packs) and Office 2010 (without a service pack). For Office 2010 SP1 and above and Office 2013, VSTO is already installed.

If you have installed any Alpha or Beta builds of Workshare Compare, we strongly recommend that you first uninstall them before installing Workshare Compare 7.5.

Installing Workshare Compare 7.5

Workshare Compare 7.5 (Build 16000.700) will uninstall previous versions and can therefore be installed without uninstalling previous versions of Workshare Compare. Versions prior to 7 will have their settings upgraded; version 7 will not have the settings upgraded.

Known Issues

The following are known issues in the Workshare Compare 7.5 release - for more information, please contact Customer Support.

ID	Details
12461/ 12453	Issues with Foxit PDF Files – Windows 7 (x64) SP1 Office 2010 In general, PDFs are not supported which are created or edited by Foxit PhantomPDF.
13448	Send as Track Changes When selecting to send a Redline document as a Word document with track changes (Review tab > Email > Send as Track Changes document), the email is opened in the background.
13740	Post Blog Feature in Office 2013 We do not support the Post Blog feature in Office 2013.
13771	Publish Slide Feature in Office 2013 We do not support the Publish Slide feature in Office 2013.
14038	Deployment using AD Server - Windows Server 2008 Enterprise (X86) SP1 After deploying Workshare Professional in a Windows 8 environment using AD Server, the user is unable to launch the Workshare Configuration Manager when logged in as a Normal user.
14151	Comparing PDF with Comments When comparing a PDF of a Word document that includes comments, the comment section is misplaced and overlaps the border of the Redline document.
14153	Convert to Track Changes Document - Windows 7/Office 2007 SP3 & Office 2010 SP1 After selecting the Convert to Track Change document option in Workshare Compare, the text is misaligned in the Redline document when it is opened in Microsoft Word.
14177	Fast Comparison Mode The Comparison Mode defaults to Standard when DOCX files are selected for comparison even when the Enable fast comparison for DOCX files parameter (Compare > Administration category) is selected.
14277	Fast Comparison from Alert and Compare - Windows 7 (x86)/Office 2007 SP3 & 2010 When a comparison is launched from Alert and Compare (where Workshare Compare automatically detects that a received attachment is a changed version of an original document sent previously), Standard mode is used for DOCX files rather than Fast mode.
14293	Toggle Panel in MS Excel/PowerPoint When clicking Toggle Panel in any Excel or PowerPoint file, the Workshare Panel overlaps the file content.

ID	Details
14301	<p>VSTO Prerequisite and Installation using MSI Modes</p> <p>The Workshare Professional 7.50 installer (msi and msp) will not check for the presence of the VSTO prerequisite. The installation will proceed without this prerequisite but the Workshare Outlook Add-in will not be available causing a loss of the Workshare Protect email functionality. If deploying Professional 7.50 using the msi or msp you must first deploy the VSTO. This note applies only to Office 2007 (all service packs) and Office 2010 (without a service pack). For Office 2010 SP1 and above and Office 2013, VSTO is already installed.</p>
14422	<p>Detect Workshare Styles – Windows 7 (x86)/Office 2007 SP3 and Windows 7 (x86) SP1/Office 2010</p> <p>When Workshare styles have been detected in a comparison and the comparison is saved as a DOC file, subsequent content risk discovery on the DOC file does not discover the Workshare styles.</p> <p>Note: If the comparison is saved as a DOCX file, the Workshare styles are discovered.</p>
14539	<p>Send for Review – Attaching PDF Comparison</p> <p>When sending a document for review and attaching a comparison in PDF format with a password set in the PDF Security Options, the password is not saved and the PDF is not password-protected.</p>
14547	<p>Fast Comparisons for DOCX Files</p> <p>DOCX files are compared in Standard mode instead of Fast mode if the user performs the comparison from the Workshare Panel within Word.</p>
14629	<p>Save as Convert to Track Changes Document</p> <p>The Save As > Save As Track Change document feature in Workshare Compare is not working. However, the user can convert a Redline document to a Word document showing the changes as track changes using the right-click Convert to Track Changes option.</p>
14637	<p>Local File Store Configuration</p> <p>The Workshare right-click menu options (such as Compare with Workshare or Combine files in Workshare) are available for the files on the local disk even if the user disabled Local File Store in the Workshare Configuration Manager (Integration > General category).</p>
14770	<p>Attachments Dropdown in Workshare Tab – Windows 7/Office 2010</p> <p>Opening any sent email with an attachment and clicking the Attachments dropdown on the Workshare tab lists all attachments to the email. However, selecting the dropdown for a second time duplicates the attachments available.</p>
14922	<p>Fast Comparison Mode - Windows 7/Office 2007, 2010, 2013; Autonomy iManage DMS</p> <p>When comparing two DOC files from a DMS, the Fast comparison mode is not available.</p>

Change Requests Fixed

The following are fixed customer change requests that have been validated for this release - for more information, please contact Customer Support.

Compare

CR #	Description
00165749	Professional 7.00 - Missing deletion in table comparison
00165858	Professional 7.00 - Incorrect use of padding cells in table comparisons
00165940	Professional 7.00 - Table rendered off the page after table comparison
00166342	Professional 7.0 - Ability to Change Default Save Location for Rendering Sets
00167285	Attempting to edit redline first saved as PDF results in Failed to run Act on Changes error
00165749	Professional 7.00 - Missing deletion in table comparison
00165856	Professional 7.00 - Incorrect insertion in table comparison
00165857	Professional 7.00 - Incorrect use of merged cells in table comparisons
00165940	Professional 7.00 - Table rendered off the page after table comparison
00171889	Professional 5.2 SR3 - Missing text in comparison of manual list items
00168918	Professional 7.00 FP1 - Numbering insertion not showing when using 'Convert to Track Change Document'
00168256	Professional 7.00 - Compare loses focus when comparing documents stored within DM 5.3
00177284	Professional 7.0.0 + FP2 - PDF Button on Compare ribbon does not function when comparing documents from Desksite
0011129	Workshare 5.2 - "Huffman symbol not found in JPEG read" error when comparing docs with Optimized JPEG
00171968	Professional 7.00 FP1 - Request for Complete Display of Lowercase Letters
00182505	Professional 7.00 FP3 - Table is shifted in saved redlines when source documents created with MacPac "memo" template
00177939	Professional 7.00 FP3 - Email signature not added when emailing from Compare or Word
00160628	Professional 7.00 - Tooltip showing redline document names missing in Compare
00172911	Professional 7 + FP1 - "Only print pages with changes" option causes extra pages when printing documents with page breaks or section breaks
00114678	Workshare 5.2 SR1 - Unable to save the redline as a version to either source document in Interwoven
00111812	Workshare 5.2 SR1 - Incorrect comparison of Japanese documents is shown when saved as DOC or PDF format

CR #	Description
00095254	Workshare 5.1 - Comparing unsaved documents in Office 2007 prompts to save locally and not in the DMS
00094353	DeltaView 3 - Act on Changes does not show documents in columns
00093743	Workshare 5.1 - Fail Safe Mode does not work when comparing PDF files
00068366	Workshare 4.5 SR1 - Document formatting is incorrect when compared in DeltaView
00171579	Professional 7.00 FP1 - FP1 Replaces '#' with '_' when Appending Document IDs to Default Filenames
00165808	Professional 7.00 - Grey panel is displayed in TER view when comparing documents that contain a text box that is 11.9cm or more from the right of the page
00163698	Professional 7.00 - Dotted lines around changed images do not appear when redline converted to PDF
00124048	Workshare 5.2 SR2 RC - WDF and WWB file types do not have registered icons
00103245	Professional 5.2 SR1 - Swap button in the Document Selection window doesn't work if only one document selected
00172058	Professional 7.0.0 + FP1 – Tables In Footnotes Are Incorrectly Displayed In TER
00159207	Professional 5.2 SR3 - Document numbering is displayed incorrectly when comparing documents within Word
00147059	Professional 5.2 SR3 - Document Headers are not displayed correctly within TER
00142388	Professional 5.2 SR3 - TER view shows incorrect table formatting if table width exceeds the page margin width
00179022	Professional 7.00 - Unable to compare PDF documents generated by MS Project 2010
00177577	Professional 7.00 FP2 – Tables are incorrectly rendered
00148595	Professional 5.2 SR3 - WinWord Freezes when attempting to email redlines from within Compare
00174026	Professional 7.00 FP1 - Workshare Interwoven save as dialog does not appear when saving comparison into DMS
00178446	Professional 7.00 FP2 - Document numbering is rendered incorrectly when comparing documents with MacPac numbering
00174578	Professional 5.2 SR3 - PDF comparison results in poorly formatted redlines in TER
00177506	Compare Server 5.2 SR3 - Text in the header or Footer cannot be compared
00178844	Professional 7.00 FP3 (15000.1000) - Bookmarks in Modified Document Not Present in Redline
00179143	Professional 7.00 FP3 - Document bookmark _ljs_searchstart causes sections of the redline to not be rendered
00181558	Professional 7.00 FP3 - Text Duplicated in Redline

CR #	Description
00182810	Professional 7.00 FP3 - Unexpected exception when attempting to compare SharePoint documents in Word
00182246	Compare 7.00 FP3 - Text missing from second-level numbering in redline
00183008	Professional 7.00 FP3-- Redline statistics page is printed on A3 paper
00180546	Professional 7.00 FP3 - Ability to only print pages with changes to PDF from command-line
00162625	Professional 5.2 SR3 FP3 - Incorrect font is displayed when editing or saving a redline

Other

CR #	Description
00163552 00164309	Professional 5.2 SR3 - Ability to add Workshare buttons to out of the box Ribbons in Word
00111974	Workshare 5.2 SR1 - Workshare Ribbon not present in Excel 2007 for non-admin user
00176363	Professional 7.00 FP2 (10000.5700) - Workshare Panel in Word is Disabled if Word is Closed using File > Exit
00183354	Professional 7.00 FP3 - Right-click context menu entries missing in FileSite after running WCA
00165979	Professional 7.00 - When Workshare Panel is toggled On, opening multiple Excel spreadsheets shows reduction in size and unexpected overlapping
00128221	Workshare 5.2 SR2 - The Workshare Toolbar is floating instead of docked in Word when replacing Workshare menu with the Toolbar
00168801	Professional 5.2 SR3 – Company Logo Is Misplaced In Workshare
00128120	Professional 7.00 FP3 - Ability to customise Workshare Ribbon
00173365	Professional 7.00 FP1 - Log into server prompt when opening document using Portable mode
00157936	Professional 5.2 SR3 - Ability to indicate a pre-requisite download failure
00114838	Workshare 5.2 SR1 Worksite icon is removed from outlook when uninstalling WPro 5.2 SR1
00157936	Professional 5.2 SR3 - Ability to indicate a pre-requisite download failure
00225016	Professional 7.00 FP3 - Launching Workshare Help twice causes Word to crash and close
00184354	Workshare Excel Addin preventing excel sheets from switching
00239162	Professional 7.5 - Column Heading Row is not visible in Excel 2013

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