



Workshare Compare 8
Release Notes

Company Information

Workshare Compare Release Notes

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What is Workshare Compare?

Workshare Compare is a document comparison tool designed to make the process of editing and revising documents as fast and efficient as possible. Workshare Compare enables you to compare documents – the original document and the modified document – and produce a comparison (Redline) document, enabling you to instantly see any differences between them.

In one view, you can see both the original documents and the comparison document. You can compare a document against another single document or against multiple documents and see the Redline document for each comparison in a different tab.

You can compare Microsoft Word documents (DOC/DOCX files), RTF files and PDF files. Within a Microsoft Word file, you can compare all content including images, tables and embedded Microsoft Excel tables.

For users who have a DMS, or work with NetDocuments or SharePoint, Workshare Compare provides access to version information stored in the DMS, NetDocuments or SharePoint. Understanding differences between one version of a document and the next is a critical function when editing and reviewing documents in multi-user environments. The Workshare Compare module utilizes Workshare DeltaView - the market-leading and most advanced comparison engine in the market today, to perform comparisons accurately and seamlessly. Comparison results are displayed within Microsoft Word or in a separate Workshare Compare window.

Workshare Compare's fast, accurate and reliable document comparison capabilities enable you to quickly compare even the most difficult and complex documents. You can review the Redline document by navigating between the changes. To make the review easier, you can select different rendering sets to determine how the changes are highlighted within the document. A statistical summary at the end of the Redline document enables you to precisely match the document changes.

In addition, Workshare Compare preserves the technical integrity and style of the document – preventing your document from becoming corrupt or inadvertently incorporating foreign formatting or style. This not only benefits you through higher document quality, but also through increased productivity as well as reducing stress at deadlines.

Alert and Compare is the ability of Workshare Compare to automatically detect that a received attachment is a changed version of an original document sent previously. When a user sends a document to a recipient and the recipient edits the document and sends it back to the user, Workshare Compare can automatically detect that the received attachment is a changed version of the original document. The user can then launch a comparison of the two documents from Microsoft Outlook and view the Redline document in Workshare Compare.

What's New in Workshare Compare 8

Workshare Compare 8 includes the following new features:

- **Compatibility with NetDocuments**

The Workshare Compare functionality is extended to NetDocuments. Users can select documents and versions of documents from NetDocuments to compare as well as save comparisons into NetDocuments.

- **OCR – Optical Character Recognition**

Workshare now automatically performs OCR on scanned PDFs when comparing documents. Workshare Compare compares both regular text-based PDF files and image-based PDF files that originate from scanned documents. Workshare Compare compares regular PDFs by converting them to RTF before performing a comparison. With image-based PDF files, Workshare Compare will first apply OCR (Optical Character Recognition) processing to translate the images of typewritten text into editable text and then produce an RTF file.

- **Compatibility with Worldox**

Workshare Compare integrates fully with Worldox so that users can select documents from Worldox when comparing. Additionally, the integration provides access to the Workshare Compare functionality from Worldox using right-click options. When comparing, users can browse in Worldox for documents or versions to compare as well as save comparisons (Redline documents) back into Worldox.

Comparison of Worldox documents is performed from Workshare Compare, from the Workshare Panel in Microsoft Word or from within Worldox.

- **Improved Comparison**

Workshare Compare has enhanced handling of tables, shapes and objects when comparing.

- **MSP Deployment**

Workshare Compare now supports individual MSP patches for fast tracks and MSP fix rollups. This means users can run the Workshare Configuration Assistant manually, continue to work without interruption, and deploy fast track patches within windows installer framework. Full product releases are via MSI and EXE files only.

- **Compatibility with Microsoft SharePoint 2013**

In addition, over 50 individual change requests have been addressed and many quality improvements made.

System Requirements

The system requirements for Workshare Compare 8 are as follows:

Minimum System Requirements	Intel Pentium 4 3.2GHz processor 1.5GB RAM 1GB free disk space
Recommended System Requirements	Intel Core 2 DUO @ 2.2GHz AMD Athlon 64 X2 4400+ 2GB RAM 2GB free disk space

Certified Environments

Workshare Compare 8 has been tested and certified in a number of environments. If your environment is not included in the following list, it may still be a compatible environment. Contact Workshare Customer Support (support@workshare.com) for any help.

For details of which environments previous versions of Workshare Compare was certified against, refer to previous versions release notes at <http://www.workshare.com/resources/user-guides>.

Note: Unless otherwise stated, all environments are the English version with the en-us language set.

Operating System:

- Microsoft Windows 8.1 (32 bit and 64 bit) + Japanese
- Microsoft Windows 8 (32 bit and 64 bit) + Japanese
- Microsoft Windows 7 SP1 (32 bit and 64 bit) + Chinese Simplified & French
- Microsoft Windows 7 (32 bit and 64 bit) – default UAC

Note: Windows XP and Windows Vista are not supported in this release.

Citrix:

- Citrix XenApp 6.5
- Citrix XenDesktop 5.6

When running on the following:

- Microsoft Windows R2 Server 2008 SP1 (64 bit)

Note: Check with your Citrix vendor about which Windows operating system supports your version of Citrix.

Microsoft Office System:

- Microsoft Office 2013 SP1 (32-bit)
- Microsoft Office 2013 (32-bit) + Japanese
- Microsoft Office 2010 SP2 (32-bit)
- Microsoft Office 2010 SP1 (32-bit) + Chinese Simplified & French
- Microsoft Office 2007 SP3 (32-bit)

Email System:

- Microsoft Outlook 2013 SP1 (32-bit)
- Microsoft Outlook 2013 (32-bit) + Japanese
- Microsoft Outlook 2010 SP2 (32-bit)
- Microsoft Outlook 2010 SP1 (32-bit) + Chinese Simplified & French
- Microsoft Outlook 2007 SP3 (32-bit)
- IBM Lotus Notes 8.5.3 FP4-FP6

SharePoint:

- Microsoft SharePoint 2013
- Microsoft SharePoint 2010

- Microsoft SharePoint Server 2007

DMS Integration (Workshare Professional and Workshare Compare only):

Note: Check with your DMS vendor about which Windows operating system supports your DMS.

- **NetDocuments**

Note: The NetDocuments integration requires that Microsoft Internet Explorer is installed (the NetDocuments login screen is displayed in an IE iframe) although it does not have to be the default browser.

- **Autonomy iManage:**

- FileSite 8.5 SP3 Update 5
- DeskSite 9.0 Update 4 (+ EMM)
- DeskSite 8.5 SP3 Update 5
- FileSite 9.0 Update 4 (+ EMM)

- **Open Text:**

- eDOCS DM 5.3.0 COM only (Patch 5)
- eDOCS DM 5.3.1 COM only (Patch 4)
- eDOCS DM 5.3.1 COM only (Patch 5)

- **Worldox GX3**

Note: Workshare recommends WBGX Version ID: 6EB.688.D48 (Mar 28 2014) 11.0 or later.

Workshare will endeavor to support future service packs of certified environments.

Important Information

- **Secure PDFs** – Workshare Compare is unable to compare secure PDFs or convert secure PDFs to DOC format. Secure PDFs are PDF files with security settings configured.
- **Licensing** – If the product is licensed on subscription basis, one month before your subscription license expires, you can choose to receive a popup Expiry Notice on a daily basis. You can configure Workshare Compare so that the Expiry Notice is displayed/not displayed as required. For further information, refer to the Licensing section in the Workshare Installation Guide.

Important Installation Information

- Workshare Compare installs program files to a sub-folder within the Workshare folder named **Modules**.
- **Install:** A user is unable to install Workshare Professional if Microsoft Windows Installer 3.1 is not installed. This can be downloaded from the following location <http://www.microsoft.com/downloads/details.aspx?FamilyID=889482FC-5F56-4A38-B838-DE776FD4138C&displaylang=en>.
- **Windows Vista:** For MSI installs the user must have administrative privileges for the Default Mail Client.
- **Internet Explorer:** You must ensure that your email application is set as the default mail program in Internet Explorer. In Internet Explorer, select **Internet Options** from the *Tools* menu. In the **Programs** tab, select your email program (Microsoft Outlook) from the **E-Mail** dropdown list. If this is not done, you will not be able to send a document for review.
- **Windows 7:** When UAC is set to **Default**, running the Workshare Compare install displays the UAC prompt. You must approve the prompt and Workshare Compare will be installed. Running the Workshare Compare MSI silently will fail when UAC is set to **Default** because the user is not given the opportunity to approve the UAC prompt. Therefore for silent installs, disable UAC.
- **VSTO Prerequisite and Installation using MSI Modes:** The Workshare Compare 8.0 installer (msi and msp) will not check for the presence of the VSTO prerequisite. The installation will proceed without this prerequisite but the Workshare Outlook Add-in will not be available causing a loss of the Workshare Protect email functionality. If deploying Professional 8.0 using the msi or msp you must first deploy the VSTO. This note applies only to Office 2007 (all service packs) and Office 2010 (without a service pack). For Office 2010 SP1 and above and Office 2013, VSTO is already installed.

If you have installed any Alpha or Beta builds of Workshare Compare, we strongly recommend that you first uninstall them before installing Workshare Compare 8.

Known Issues

The following are known issues in the Workshare Compare 8 release - for more information, please contact Customer Support.

ID	Details
13739	Present Online - Windows 8/Office 2013 Errors are displayed with some Workshare functionality when using the Present Online features of Word.
16963	Compare - NetDocuments/Windows 7 SP1/Office 2010 SP1 Recent top level folders (created while the Compare Documents window is open) are not shown when browsing NetDocuments for the original or modified file. The user must relaunch Compare to re-open the Compare Documents window. Newly created subfolders and files within the subfolders are shown as expected.
17660	NetDocuments - Windows 7 x64, x86/Office 2007, 2010 A NetDocuments workspace with specific symbols in its name cannot be found using the 'Search workspace' field in the Open from NetDocuments dialog.

ID	Details
17663	<p>NetDocuments - Windows 7 x64, x86/Office 2007, 2010</p> <p>After searching for a NetDocuments workspace in the Open from NetDocuments dialog, the workspace appears in the list of Recent matters. However, if the Open from NetDocuments dialog is then closed and the user clicks Browse again in the Compare Documents dialog to re-open the Open from NetDocuments dialog, the workspace is no longer displayed in the Recent matters list.</p>
17739	<p>Compare Password-Protected Files - SharePoint 2013 (x64)/Windows 8 (x64)/Office 2013 and Chinese Windows 7 (X86) SP1/Office 2013</p> <p>An error is displayed when comparing password-protected .DOCX files in Fast Comparison mode.</p>
17836	<p>Workshare Compare - Windows 7 SP1 (x64)/Office 2010 SP2/Lotus Notes 8.5.2 FP4/Open Text DM 5.3.1 COM Suite Patch 4</p> <p>When the 'Default email attachment format' for Workshare Compare is set to PDF/A, when emailing a comparison the document format field is empty for the Redline document-and an email is not created.</p>
17893	<p>Upgrade - Windows 7 SP1/Office 2007 SP3 and Windows 7 SP1/Office 2010 SP1</p> <p>When upgrading from Workshare Compare 7.50 to Compare 8 (using "qb" msi mode of installation), the 'Display Add Large Attachment button (Outlook)' parameter is deselected by default in the Workshare Configuration Manager.</p>
17895	<p>MSI Install - Windows 8 (x64)/Office 2013/Lotus Notes 8.5.3 FP4/NetDocuments</p> <p>User unable to uninstall build which is installed using MSI QB or QR mode.</p>
20354	<p>Worldox - Saving Redlines</p> <p>The user is not able to relate a Redline to the original or to the modified document when saving a comparison.</p>
20775	<p>Install - Windows 8.1/Office 2010 SP2/DeskSite 9.0 Update 4</p> <p>When selecting Microsoft Word (.doc) as the Default email attachment format in the Workshare Configuration Manager (Comparison > Administration category), this setting is not actually retained when sending Redline documents by email and PDF is the default format.</p>
20910	<p>Worldox – Convert to PDF</p> <p>When converting a document to PDF from Worldox and selecting to Save as related document and Email PDF as attachment, the Convert to PDF option is still available in Interactive Protect.</p>

Change Requests Fixed

The following are fixed customer change requests that have been validated for this release - for more information, please contact Customer Support.

CR #	FB#	Description
00246927	15630	Number of copies defaulting to 9999
00156310	15260	LISTNUM restart numbering incorrect in TER View

CR #	FB#	Description
00235230	15088	WMOption.dll trigger memory dump and blue screen
00245458	15460	Word minimizes when Manage changes is clicked inside Word
00225002	14878	Server was unable to process request – error: 80070005
00329472	17460	Error : 'Failed to run 'Convert to Track Changes'
00169548	7168	Document Providers Cannot Be Locked from Editing in WCM in DMS Environments
00135517	11029	RTF signature color changes when emailing redline
00145801	6790	Unable to remove 'Workshare Compare' Outlook shortcut
00166468	7115	"Save" Option on Quick Access Toolbar is Greyed Out when "Save As" Option is Removed
00146233	6794	List Numbering Incorrectly Displayed Within TER View
00173049	6794	List Numberings Are Incorrectly Displayed In TER
00341862	17483	Unknown error: 0x8004225e
00374586	18363	Redline is displayed in text only comparison mode when comparing certain documents
00177457	16415	Legal Size documents are incorrectly rendered when converted to PDF
00146233	6794	List numbering incorrectly displayed within Redline
00374539	18300	Workshare Panel state not retained after creating new document or converting to pdf
00293983	17171	Tables are incorrectly rendered
00375052	18530	Ability to set Autonomy DMS server to default in WCA and to set the DMS default during the manual selection process
00388307	18897	Workshare add-in causes light blue border to be displayed around inside of Word window
00374349	18560	'Ghost' Word window appears when using "Standard" Comparison Mode
00388752	19007	Compare hangs when Comparison Mode defaults to "Standard"
00388325	18874	Workshare add-in in Word prevents NTPortable from clearing
00411906	19300	Upgrade from Compare standalone 7 FP2 shows all Professional modules when running the Workshare Configuration Assistant
00407599	19083	Quotes are not displayed in the Redline when document font is set to Batang
00402476	19027	Error message appears when opening a Word document
00407736	19162	List numbering is displayed as grave accent symbols in the Redline
00431065	19552	Local Open or Save dialog does not appear in Excel
00440697	19823	Dialog: the following applications should be closed before continuing the installation and Workshare closes Windows Explorer
00471002	20388	Styled numbering appears incorrect when running a comparison
00436370	19610	Blank redline is displayed when comparing certain PDF documents

CR #	FB#	Description
00341862	17483	Unknown Error: 0x8004225e
00357429	17997	Underlined section is not rendered correctly in the Redline
00374911	18475	Field code numbering for ListNum are missing in the Redline
00375124	18523	Extended table converting incorrectly when using PDF button in Redline
00374721	18388	Redline incorrectly changed to letter size when emailing comparison documents
00173330	18719	Alternate class name populates document type with red 'x' when saving to DMS
00427326	19451	Random characters are inserted during comparison
00440630	20265	Professional.Options.Exporter.Launcher.exe stopped working error
00436106	19564	Failed to run 'convert to track changes' error
00184354	14191	Workshare excel addin preventing Excel sheets from switching
00174325	18026	Unsupported DMS error is displayed when installing Workshare Professional when DeskSite/FileSite 9.0 is installed
00493349	20779	Unknown error 0x80131604 sending email after applying MS KB2863911 to Office 2013 SP0
00499963		Characters in list numbering appear as changed and numbering order is reset
00510426	21037	Disabling Customer Experience Reporting prevents Redline converting to PDF

Contact Info

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